



# Mark Jhaires B. Del Rosario

Bachelor of Science in  
Information Technology (BSIT)

## My Contact

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## Hard Skill

- Detailed knowledge of internet protocols and standards
- HyperText Markup Language
- Cascading Style Sheets
- Jira Ticketing
- React native
- Microsoft Office
- Photoshop
- JavaScript

## Soft Skill

- Decision-making
- Adaptability
- Organization skills
- Good written and verbal skills
- Openness to criticism

## Education Background

- University of the East Manila  
*Bachelor of Science in Information Technology*  
Completed in 2015-2022
- Nuestra Señora De Aranzazu Parochial School  
*2nd Year - 4th Year High School*  
Completed in 2012-2015
- Don Bosco Baguio High School  
*1st Year High School*  
Completed in 2011-2012

## About Me

To use my skills in the best way possible for achieving the company's goal.

## Professional Experience

### Caspo, Inc. | Application Support Engineer

*April 2022 – Present*

Key responsibilities:

- Analyze the issue to provide solutions to a user who is experiencing a problem with the system they are using.
- Responsible for software improvements, bug fixes, and operational support.
- Support range of both front-end and back-end technologies.
- Prioritize, identify, and resolve issues raised by developers in the 188BET platform software.
- Work with Front End and Back End development teams to fix issues and minimize platform impact.
- Reproducing the issue to verify that it has already been resolved on both the front-end and the back-end.

### MineDomain, Inc. | Mobile Developer | On-the-job training (OJT)

*Aug 2021 – Nov 2021*

Key responsibilities:

- Putting ideas to life with HTML, JavaScript, and CSS.
- Creating and updating the user's interface.
- Mobile website design implementation.

## Character References

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